DHS, DFCS, Office of Provider Management
Performance-Based Contracting (PBC)
Quarterly Reporting Key – FY2012
Last Updated: 02/01/12
# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Report Overview</td>
<td>3</td>
</tr>
<tr>
<td>Reading the GA+SCORECARD</td>
<td>3</td>
</tr>
<tr>
<td>Reading the Detail Reports</td>
<td>4</td>
</tr>
<tr>
<td>Data Sources &amp; Calculations</td>
<td>5</td>
</tr>
<tr>
<td>Scores</td>
<td>5</td>
</tr>
<tr>
<td>Conditions</td>
<td>5</td>
</tr>
<tr>
<td>CCI/CPA Measures</td>
<td>6</td>
</tr>
<tr>
<td>Monitoring</td>
<td>6</td>
</tr>
<tr>
<td>Safety</td>
<td>7</td>
</tr>
<tr>
<td>Permanency</td>
<td>8</td>
</tr>
<tr>
<td>Well-being</td>
<td>9</td>
</tr>
<tr>
<td>CCI/CPA Bonus Measures</td>
<td>12</td>
</tr>
<tr>
<td>ILP/TLP Measures</td>
<td>14</td>
</tr>
<tr>
<td>ILP/TLP Bonus Measures</td>
<td>17</td>
</tr>
</tbody>
</table>
Report Overview
The GA+SCORECARD summarizes a provider’s performance based on the measures identified by the Office of Provider Management (OPM) in the FY2012 Room, Board & Watchful Oversight (RBWO) contract.

These GA+SCORECARDs are issued for Child Caring Institutions (CCIs), Child Placing Agencies (CPAs), and Independent Living/Transitional Living Programs (ILP/TL P) on a quarterly basis. CCIs and CPA’s receive a single GA+SCORECARD. ILP/TL P programs receive a modified version of the CCI GA+SCORECARD plus a TLP/TL P GA+SCORECARD.

Reading the GA+SCORECARD
Each GA+SCORECARD includes:
1. Year-to-date scores for any Annual Comprehensive Reviews, Safety Reviews, or Foster Home Study Reviews (CPAs only) conducted during the fiscal year and a year-to-date subtotal for OPM Monitoring (out of 60 points)*
2. Quarterly scores for each measure and a quarterly subtotal for the measures (out of 40 points)
3. Quarterly scores for each bonus measure and a quarterly subtotal for the bonus measures
4. A total quarterly score that is the sum of #1, #2, and #3. This score is repeated in the upper right-hand corner of the GA+SCORECARD and in the appropriate field under Quarterly Scores/Grades.

Scores and subscores are calculated by multiplying the provider's value in the Measurement Performance (%) column by the value in the Weight (Possible Points) column. For information on calculating Measurement Performance for any measure, please see that measure’s description in this key.

The CCI and CPA GA+SCORECARDs also include investigations data pulled from GA SHINES, Georgia’s Statewide Automated Child Welfare Information System (SACWIS). This information, which is not used for scoring but is considered significant to a provider’s performance, appears on the second page of the GA+SCORECARD.

*Please note that some providers may not have OPM Monitoring Review data in some quarters (i.e., a provider may not have received an Annual Comprehensive Review and/or a Safety Review during the fiscal year and prior to the end of the quarter). For those providers, the GA+SCORECARD includes a default Measurement Performance (%) value of 100 for the relevant OPM Monitoring row. Whenever a quarterly score is based on this default data, the score appears in gold text everywhere on the report. These quarterly scores may be recalculated once actual OPM Monitoring Review data becomes available.
Reading the Detail Reports

In addition to the GA+SCORECARD(s), providers may receive detailed reports showing performance by child or by staff (where applicable) for some measures. This supporting data is for informational purposes.

Each detail report includes:
1. Quarterly or monthly compliance determinations for individual children or staff members for each measure.
2. A Total row indicating the quarterly numerator and denominator (based on the individual child or staff determinations) for each measure.
3. A Measurement Performance (%) row based on the Total row, which shows the final quarterly calculated percentage as it appears on the GA+SCORECARD.

For information on calculating the individual compliance, Total numerator and denominator, and Measurement Performance for any measure, please see that measure's description in this document. Where applicable, column headings from the Total row of the detail reports have been added to the measure descriptions on the following pages to indicate how Measurement Performance is calculated.
Data Sources & Calculations
Data for the GA+SCORECARD is drawn from three sources: reviews conducted by OPM, data reported by providers to GA+SCORE, and data reported by providers and/or DFCS staff to GA SHINES. **Note that in order for data entered in GA SHINES to be included in these reports, the provider must enter the child's SHINES Person ID accurately in GA+SCORE.** On the report and in this key document, measures based on data imported from GA SHINES are noted. (For the GA+SCORE RBWO Provider User Manual, the FY2012 RBWO Minimum Standards, and a PowerPoint guide to reporting PBC data in GA SHINES, see www.gascore.com.)

The calculations for the GA+SCORECARD are made in GA+SCORE, based on the measures designed by OPM and shared in the FY2012 RBWO contract. This key contains additional information about the data sources and calculations for individual measures.

Scores
OPM has defined a weight for each component of the GA+SCORECARD. A provider's quarterly score for each component is calculated by multiplying the provider's value in the *Measurement Performance (%)* column by the value in the *Weight (Possible Points)* column (as a decimal). The total score is the sum of the scores for each component, plus any points earned from bonus measures.

Conditions
- Children, youth, or staff may be excluded from consideration for a particular measure based on qualifying information: e.g., admission and discharge dates, age, case plan data, or staff role. For instance, most measures are NA if the child is not in care for the full month (based on admission and discharge dates). In most cases, PBC scores do not reflect work done for children, youth, or staff who are excluded from a measure based on any factor, or work done in excess of the written measure. Exceptions are noted in that measure's description in this key.
  - For some measures, GA+SCORE determines whether to include a child, youth, or staff member based on other data entered by the provider. (For example, the number of academic supports required for a child or youth is determined based on information entered by the provider on the child's Education screen.) In most cases, if the provider has not completed data entry, that child, youth, or staff person is automatically included in consideration for the measure. Exceptions are noted in that measure's description in this key.
  - When a measure is tracked on a monthly basis (e.g., Every Child, Every Month visits), the provider's quarterly score is based on the combined monthly data. Credit is awarded for work in the month in which it is completed.
  - If no work is required for a measure (e.g., if no children are enrolled or intending to enroll in school, no Academic Supports are required), the default *Measurement Performance (%)* value for the measure is 100%.
  - To be counted for any measure, data must be entered in GA+SCORE by the tenth of the following month, unless OPM has established an earlier deadline. In all cases of conflict, data-entry deadlines for reporting in GA SHINES override GA+SCORE requirements.
CCI/CPA Measures
Performance-based measures based on data from a variety of sources evaluate RBWO providers’ performance in the areas of child safety, permanency, and well-being.

Monitoring
The Office of Provider Management conducts various types of RBWO provider monitoring throughout the fiscal year. These combined scores account for 60% of the total PBC score for CCIs and CPAs.

All monitoring information displayed on reports is cumulative for the fiscal year, not quarterly.

Annual Comprehensive Review
The Annual Comprehensive Review conducted by OPM accounts for 45% of the provider’s total PBC score. Until the review is conducted, the Measurement Performance (%) column displays "Not Yet Conducted" or "NYC" and PBC total quarterly scores are calculated based on an assumed score of 100, which equals 45 points. These scores may be recalculated once the Annual Comprehensive Review score is available. (Whenever a quarterly score is based on default data, the score appears in gold text everywhere on the report.)

Safety Reviews
For a CCI provider, Safety Reviews (SR) conducted by OPM account for 15% of the total PBC score. The Safety Review score is the average of all SRs conducted in the current fiscal year; until an SR is conducted, PBC total quarterly scores are calculated based on an assumed SR score of 100, which equals 15 points. These scores may be recalculated once a Safety Review score is available. (Whenever a quarterly score is based on default data, the score appears in gold text everywhere on the report.)

For a CPA provider, two types of monitoring are included in the Safety Review category, which accounts for 15% of the total PBC score:

1. **Foster Home Study Review (FHSR):** New foster homes approved during the fiscal year may be reviewed by OPM. If one or more FHSRs are conducted during the fiscal year, the average of the FHSRs accounts for 5% of the total PBC score and the average of the Safety Reviews accounts for 10% of the total PBC score. If no FHSRs are conducted, the full 15% is allocated to the average of all Safety Reviews conducted by OPM.

2. **Safety Review (SR):** Safety Reviews conducted by OPM account for the remainder of the score for this category. Until an SR is conducted, the Measurement Performance (%) column displays "Not Yet Conducted" or "NYC" and PBC total scores are calculated based on an assumed SR score of 100, which equals 10 points (if one or more FHSRs have been conducted) or 15 points (if no FHSR has been conducted).
**Safety**

Provider self-reported measures related to child safety account for 9% of a CCI provider’s total PBC score, and 14% for CPAs.

**Incidence of Maltreatment (4%)**

*Percent of children who do not have substantiated CPS investigations*

On a quarterly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of children under 18 involved in an incident during the FY that is substantiated during the quarter}}{\text{the number of children under 18 in placement during the quarter}}
\]

A lower quotient indicates better performance. This data is pulled from GA SHINES and is not reported by child on the Child Data detail report.

Condition: If a child is involved in more than one incident substantiated during a quarter, that child is counted once for each incident in the numerator and in the denominator.

**Staff Training (5%)**

*Percent of staff (direct care, HSP, supervisory, life coaches) employed for at least 30 days in a quarter who complete at least one DFCS-selected training*

On a quarterly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of staff (direct care, HSP, supervisory, life coaches) with eligible training completed during the quarter [Completed]*}}{\text{the number of staff (direct care, HSP, supervisory, life coaches) employed at least 30 days during the quarter (based on hire and end dates) [Training Required]}}
\]

**Foster Home Full Approval Compliance (5%, CPA only)**

*Percent of FHs in full approval status*

DEFERRED – PBC total scores are calculated based on an assumed *Measurement Performance (%)* of 100, which equals 5 points.

*Text in brackets refers to field names on the Total row of the relevant detail report.*
Permanency
Provider self-reported measures related to child permanency account for 13% of a CCI provider's total PBC score, and 9% for CPAs.

**Placement Stability (7% CCIs; 4% CPAs)**
*Percent of children remaining in provider placement without a disruption*

On a monthly basis, this measure is calculated by dividing:

\[
\text{Stable Plcmnt or Acceptable Discharge} \quad \text{by} \quad \text{Children Placed}
\]

Condition: A placement is considered "not disrupted" if the child has not been discharged by the end of the month or if the explanation provided at discharge meets OPM standards for acceptable discharge.

**Permanency Contacts (6% CCIs; 5% CPAs)**
*Percent of children receiving provider-supported contacts between a) child and parent and/or b) child and a sibling that support the DFCS permanency plan*

On a monthly basis, this measure is calculated by dividing:

\[
\text{Completed (#)} \quad \text{by} \quad \text{Expected (#)}
\]

Condition: One or more visits are required if a child is in care for a full month and the Family screen in GA+SCORE indicates that the provider will facilitate meetings with a parent (one visit per month), with a sibling (one visit per month), or with both parents and siblings (two visits per month). If this screen is blank, the child is assumed to require two visits per month.

Condition: A provider earns partial credit if a child is required to have two visits during the month and receives only one.

Condition: This measure does not apply to children 18 or older.

Additional credit may be given for children who receive more than one permanency contact per month (see Bonus: Father Engagement).
Well-being
Provider self-reported measures related to child well-being account for 18% of a CCI provider’s total PBC score, and 17% for CPAs.

EPSDT Medical Visits (4%)
Percent of children who receive the minimum number of health screenings based on Medicaid’s Early Prevention and Screening Diagnostic Test (EPSDT) periodicity schedule*

On a monthly basis, this measure is calculated by dividing:

- the number of children with a non-expired medical screening [Non-Expired EPSDT (#)]
- by
- the number of children in placement at least 30 days [Qualified Plcmnts over 30 days (#)]

Condition: A child has a non-expired medical screening if:
1) there is a recent EPSDT Medical visit on the Appts and Visits screen in GA+SCORE and that visit was completed within 12 months (for children 6-17) or within six months (for children 18 months – 5 years) or within 3 months (for children 6 months – 18 months) of the start of the report month, or on any date (for children 0 – 6 months);
or
2) there is an EPSDT Medical visit on the Appts and Visits screen in GA+SCORE and that visit was completed outside the timeframe in #1 but within the applicable grace period (3 months for children 6-17, 1 month for children 0 – 6 years);
or
3) there is no EPSDT Medical visit on the Appts and Visits screen in GA+SCORE but the child is 6 years or older and has been in the placement less than 90 days.

Condition: This measure does not apply to children 18 or older.

Additional credit may be given for children who receive required visits within narrower timeframes (see Bonus: EPSDT Medical Visits).

* For EPSDT periodicity schedules, see "FY 2012 Room, Board and Watchful Oversight Minimum Standards for Child Placing Agencies and Child Caring Institutions".
EPSDT Dental Visits (4%)
Percent of children age 3 or older who receive two dental screenings annually

On a monthly basis, this measure is calculated by dividing:

- the number of children 3 or older with a non-expired dental screening [Non-Expired EPSDT (#)]
- by
- the number of children 3 or older in placement at least 30 days [Qualified Plcmnts over 30 days (#)]

Condition: A child has a non-expired screening if:

1) there is an EPSDT Dental visit on the Appts and Visits screen in GA+SCORE and that visit was completed within 6 months of the start of the report month;

or

2) there is an EPSDT Dental visit on the Appts and Visits screen in GA+SCORE and that visit was completed more than 6 months from the start of the report month but within the grace period (3 months);

or

3) there is no EPSDT Dental visit on the Appts and Visits screen in GA+SCORE but the child has been in the placement less than 90 days.

Condition: This measure does not apply to children 18 or older.

Additional credit may be given for children who receive required visits within narrower timeframes (see Bonus: EPSDT Dental Visits).
**Academic Supports (5% CCIs; 4% CPAs)**

*Percent of children enrolled in K-12 who receive at least two academic supports per month*

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of children with all required academic supports [Fulfilled (# Mo)]}}{\text{the number of children enrolled (or intended to enroll) in school (K-12) and in care for the full month [Required (# Mo)]}}
\]

Condition: Expectations for academic supports are based on the Education screen in GA+SCORE. Children with no information on this screen are assumed to be enrolled in school and require academic supports.

Condition: A child is not required to receive academic supports during partial months in care, regardless of enrollment status. However, the provider receives credit if a child who is enrolled or intending to enroll but in care for a partial month nevertheless receives the minimum number of academic supports (the supports are added to the numerator and to the denominator).

Condition: The provider does not earn partial credit if a child completes only one academic support during a month. However, because the quarterly score is a combination of the monthly scores, providers do receive some credit if a child receives all required supports in one month but not in another month.

**Provider Every Child Every Month (ECEM) Visit (5%)**

*Percent of children with whom the provider makes a purposeful monthly contact and documents it via the Provider Portal in GA SHINES (or through GA+SCORE for MAAC placements)*

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of children with an ECEM visit [Fulfilled (# Mo)]}}{\text{the number of children in care for the full month [Full Months in Care]}}
\]

Condition: A child is not required to receive an ECEM during partial months in care. However, the provider receives credit if a child is in care for a partial month and the provider nevertheless conducts an ECEM during the month (the ECEM is added to the numerator and to the denominator).
CCI/CPA Bonus Measures

**Father Engagement (Up to 5%)**

*Percent of children who receive provider-supported contacts with their fathers in support of a DFCS case plan*

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of children who receive an additional visit with the legal father [Father Contact / Awarded (# Mo)]}}{\text{the number of children who receive at least one parental visit}}
\]

Condition: A visit counted for the permanency measure cannot also be counted for the bonus. A child cannot receive bonus credit unless he or she separately completed any required contact with the parent during the same month.

Condition: A provider may earn this bonus if a child is in care for a partial month or is not required to meet with a parent, but nevertheless receives a father visit (the child is added to the numerator and to the denominator).

Condition: A provider cannot earn this bonus for a child 18 or older.

**EPSDT Medical Visits (Up to 2%)**

*Percent of required medical visits completed early (within 60 days for youth ages 6 and older or within 15 days for children under 6 years old)*

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of children who received a required medical screenings within 60 or 15 days [EPSDT Medical / Awarded (#)]}}{\text{the number of children who were due or overdue for a medical screening}}
\]

Conditions: See the EPSDT Medical Visits measure for information on when screenings are due. Only visits that comply with the periodicity schedule are eligible for this bonus: no additional credit is given for completing more than the minimum number of EPSDT Medical screenings, and visits must be spaced appropriately to qualify for the bonus. No provider can earn this bonus for more than one visit per child during a quarter, unless the child is under 18 months.

Condition: A provider may earn this bonus if a child is in care for a partial month but nevertheless receives a required screening in the applicable timeframe (the child is added to the numerator and to the denominator).

Condition: A provider cannot earn this bonus for a child 18 or older.
**EPSDT Dental Visits (Up to 2%)**

Percent of required dental visits completed early (within 60 days for youth ages 3 and older)

On a monthly basis, this measure is calculated by dividing:

\[
\text{the number of required dental screenings completed within 60 days} \ [\text{EPSDT Dental} / \text{Awarded (#)}]
\]

by

\[
\text{the number of children who were due or overdue for a dental screening}
\]

Conditions: See the EPSDT Dental Visits measure for information on when screenings are due. Only visits that comply with the periodicity schedule are eligible for this bonus: no additional credit is given for completing more than the minimum number of EPSDT Dental screenings, and visits must be spaced appropriately to qualify for the bonus. No provider can earn this bonus for more than one visit per child during a quarter.

Condition: A provider may earn this bonus if a child is in care for a partial month but nevertheless receives a required screening in the applicable timeframe (the child is added to the numerator and to the denominator).

Condition: A provider cannot earn this bonus for a child 18 or older.
ILP/TLP Measures

ILP/TLP programs serving children ages 18 and up receive a modified version of the CCI GA+SCORECARD plus an ILP/TLP GA+SCORECARD. ILP/TLP programs serving children under age 18 receive a complete version of the CCI GA+SCORECARD plus an ILP/TLP GA+SCORECARD. Provider self-reported measures related to child independence and placement transition account for 100% of a provider's total ILP/TLP score.

Academic/Career Development (25%)
Percent of youth who attend an educational program or are employed at least 20 hours a week

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of youth attending an educational program or employed at least 20 hours a week [Completed]}}{\text{the number of youth in placement for the full month [Full Months in Care (#)]}}
\]

Use of Ansell Casey Life Skills Assessment (ACLSA) (25%)
Percent of youth with ACLSA completed at age 16 years, 17 1/2, and annually at 18, 19, 20, and 21 years

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of youth with required ACLSA completed timely [Completed]}}{\text{the number of youth in placement at least 30 days since reaching age milestone [Required]}}
\]

Condition: An ACLSA must be completed no more than 30 days before the age milestone and no more than 30 days after the age milestone to be included in this measure.

Condition: A youth in care fewer than 30 days after the age milestone is not required to receive an ACLSA. However, the provider receives credit if a youth is in care fewer than 30 days after the age milestone but the provider nevertheless reports an ACLSA (the youth is added to the numerator and to the denominator).
Financial Independence (15%, 5% for each of 3 sub-measures)
Percent of youth participating in the Individual Development Account (IDA) program

This measure tracks three components of IDA participation: enrolling in the IDA program, attending a financial literacy class, and maintaining an IDA with a minimum $5 contribution per month.

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of youth fully participating in IDA [Completed]}}{\text{the number of youth in placement for the full month [Full Months in Care (#)]}}
\]

Condition: A youth is fully participating in IDA if:

1) During the youth’s first full month of placement, the youth enrolls in the IDA program \textit{and} attends the financial literacy class. No credit is given for a youth who enrolls in the IDA program but does not attend the financial literacy class, or vice versa; or

2) In any subsequent month, a youth makes the minimum $5 monthly contribution. No credit is given for a youth who makes the minimum $5 monthly contribution but has not previously both enrolled in the IDA program \textit{and} attended the financial literacy class.

Condition: A youth is not required to participate in IDA during partial months. However, the provider receives credit if a youth nevertheless participates fully in IDA (the youth is added to the numerator and to the denominator).
Positive Permanency Connections (25%)
Percent of emancipating youth (with APPLA goal) or emancipated youth with signed "Permanency Pact" or agreements with a caring adult

On a monthly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of youth with a signed permanency pact}}{\text{the number of youth in placement for the full month with APPLA goal or who have emancipated}}
\]

Condition: A youth who is in care for a partial month is not required to have a signed permanency pact. However, the provider receives credit if a youth with APPLA goal or who has emancipated is in care for a partial month but nevertheless has a permanency pact (the youth is added to the numerator and the denominator).

Additional credit may be given for youth who have multiple permanency pacts in a month (see Bonus: Positive Permanency Connections).

Community Connections (10%)
Percent of youth participating in a community organization or volunteer experience at least 5 hours a quarter

On a quarterly basis, this measure is calculated by dividing:

\[
\frac{\text{the number of youth participating in a community organization or volunteer experience at least 5 hours per quarter}}{\text{the number of youth in placement for the full quarter}}
\]

Condition: A youth who is in care for less than the full quarter is not required to participate at least 5 hours. However, the provider receives credit if a youth is in care for a partial quarter but nevertheless completes at least 5 hours of service in a community organization or volunteer experience during the quarter (the youth is added to the numerator and the denominator).
ILP/TLP Bonus Measures
Provider self-reported bonus measures account for 55% of a CCI provider’s total PBC score.

No DJJ or DOC Involvement (Up to 5%)
Percent of youth with no DJJ or DOC involvement OR no additional involvement or probation violations

On a monthly basis, this measure is calculated by dividing:

the number of youth with no DJJ or DOC involvement OR with no additional involvement or probation violations [Completed]

by

the number of youth in placement for the full month [Full Months in Care (#)]

Extended Foster Care Services (Up to 5%)
Percent of youth agreeing to extended foster care at 18 years of age

On a quarterly basis, this measure is calculated by dividing:

the number of youth who consent to extended foster care services within 30 days of turning 18 [Completed]

by

the number of youth turning 18 during the quarter and in placement at least 30 days since the 18th birthday

Condition: A youth in care less than 30 days following the 18th birthday is not required to agree to extended foster care. However, the provider receives credit if a youth is in care for less than 30 days after the birthday but the youth nevertheless agrees to extended foster care within 30 days of turning 18 (the youth is added to the numerator and the denominator).
Positive Permanency Connections (Up to 5%)
Percent of emancipating youth (with APPLA goal) or emancipated youth with signed "Permanency Pacts" or agreements with three or more caring adults

On a quarterly basis, this measure is calculated by dividing:

the number of youth with 3 or more signed permanency pacts [Completed]  
by  
the number of youth in placement for a full quarter with APPLA goal or emancipated

Condition: A youth who is in care for a partial quarter is not required to have a signed permanency pact. However, the provider receives credit if a youth with APPLA goal or who has emancipated is in care for a partial quarter but nevertheless has three permanency pacts during the quarter (the youth is added to the numerator and the denominator).

Condition: Permanency pacts do not have to be simultaneous to receive credit as long as each is active at least one day during the quarter.

High School Graduation, College Participation, or Professional Certification (Up to 20%)
Percent of youth completing a HS diploma or who pass at least two classes at a college, university, trade, or technical school full-time, or pass a professional certification course

On a monthly basis, this measure is calculated by dividing:

the number of youth completing a HS diploma or who pass at least two classes at a college, university, trade, or technical school full-time, or pass a professional certification course [HS Grad/College/Prof Cert]  
by  
the number of youth in placement for at least one full month during the quarter

Condition: A youth who is in care for a partial month is not required to complete a HS diploma, etc. However, the provider receives credit if a youth is in care for a partial month but nevertheless has a qualifying accomplishment during the month (the youth is added to the numerator and the denominator).

Condition: No provider can earn this bonus for more than one accomplishment per youth in a quarter.
Full-Time Employment with Medical Benefits (Up to 20)
Percent of discharged youth who have a full-time job with medical benefits

On a quarterly basis, this measure is calculated by dividing:

the number of youth discharged with FTE with medical benefits [Completed]

by

the number of youth discharged

Condition: No provider can earn this bonus for more than one discharge per youth in a quarter.